

The Hotel

On arrival

The concierge will take your luggage from you whilst you check-in at the reception desk located on the right as you enter the hotel lobby. You will need to present your Barwell itinerary and you will be asked to complete a registration card giving your home address details, passport and credit card number and your signature. You will also be asked to sign a small card, which enables you to charge items (drinks, meals etc.) to your room account.

You will be given your room key, a charge card and a resort map. Should you require more than one room key, please ask at the reception.

You will be required to check-out of your room and settle your account by 12.00 on the day of departure. If you are not departing from the resort until after 12.00 your luggage can be held by the Concierge until you depart.

Your room

- Direct dial telephone with directory.
- Television (with satellite and Pay Per View films).
- Playstation games controller (Pay Per Play through the T.V).
- Safe - which is situated inside the wardrobe-instructions also supplied.
- Hairdryer - found in the drawer of the writing desk. The hairdryer will only work if your room key is in the socket, situated on the wall by the front door.
- Mini-Bar and snacks.
- Air conditioning/central heating.
- Dressing gowns for each person.
- Bathroom containing, bath/shower, two wash hand basins, toilet and bidet.
- You will find a full information pack containing everything about the hotel's services, room items, safety procedures and restaurant information on the writing desk

Las Lomas

On arrival

You will need to go to the Reception office located behind the first row of apartments. You will need to present your Barwell itinerary and you will be asked to complete a registration card giving your home address details, passport and credit card number and your signature. You will also be asked to sign a small card, which enables you to charge items to your room account. You will be given your apartment key a charge card and a resort map. Should you require more than one key, please ask for another from reception.

You will be required to check out of your apartment and settle your account by 11.00 on the day of departure, although your luggage can be kept at reception until you depart.

Features

Lomas has its own deli-mini-market where you can purchase everyday convenience items, food and drink etc. Breakfast is also served there and light snacks are available through the day. Again for your convenience the items can be charged directly to your account.

The pool area has sun beds, a children's pool and play area and a restaurant/bar (open seasonally). For details of seasonal activities and events see the information provided in your apartment.

Your Apartment

- A direct dial telephone with directory.
- Television (with satellite and a video player).
- A safe, which is situated inside a bedroom wardrobe, instructions also supplied. Hairdryer.
- Air-conditioning/Central heating (with the exception of the 3rd bedroom which has a ceiling fan).
- En suite bathroom(s) containing, bath/shower, wash-basins, toilet and bidet.
- Kitchen with fridge/freezer, washing machine, dishwasher (except studios), kettle, toaster, cutlery etc.
- You will find a full information pack containing everything about the apartments, services, room items, safety procedures and restaurant information etc.